

## Lockington, Elliott (SPAC/PSPC)

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**From:** Media <media@tpsgc-pwgsc.gc.ca>  
**Sent:** April 25, 2020 9:05 AM  
**To:** Harris, Emily (SPAC/PSPC); Roy, Cecely (SPAC/PSPC)  
**Cc:** Elizabeth Lindsay; Emmanuelle Gallays; James Stott; Jean-François Létourneau; Martine Skelton; Media; Me'Shel Gulliver Bélanger; Rachel Lagacé; Sara Lacasse; Vivianne Soubhie  
**Subject:** For MO Approval: Media response Heads-Up / Tier 1 - Follow-up - COVID-19 - Unusable masks from China / The Globe and Mail

Good morning Emily and Cecely,,

For MO approval, please. [New info](#).

Thanks,

Marc

873-354-7219

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### **Media response**

#### **The Globe and Mail**

**Chase, Steven (The Globe and Mail)**

**Date call received: April-24-20 at 12:08**

**Deadline: April-24-20 at 16:00**

Tier 1 - Follow-up - COVID-19 - Unusable masks from China

### **CONTEXT (for your information):**

The reporter is following up on his story about 1 million masks from China that failed to meet standards and could not be sent out to provinces, and financial actions that could be taken by the government.

Reference : <https://www.theglobeandmail.com/canada/article-canada-says-one-million-face-masks-from-china-failed-to-meet-proper/>

### **VALUE STATEMENT:**

### **QUESTIONS / RESPONSES:**

**Q1. Can you identify the names of the companies that provided the KN95 masks that were found not to meet specifications?**

**Q2. So what I understand you are telling me is the supplier or suppliers have pledged to send you new masks to replace the approximately 1 million masks that did not meet KN95 standards. That is what I understand from your response.**

**Also you use supplier (singular) rather than suppliers (plural).**

**Does that mean all these substandard masks came from one supplier?**

**Could you identify the supplier for us?**

We can confirm that the masks in question came from a single supplier and that they were not distributed to provinces and territories for use in health care settings. In order to protect the integrity of our procurement processes, as well as the integrity of global supply chains, we need to exercise caution at this time with information we are providing, so as not to jeopardize any of our orders.

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Sent to the reporter on April 24, at 11:15

**Q1. Is the Canadian government trying to get a refund for these substandard masks?**

**Q2. Are they making any effort to get their money back?**

**Q3. Could you identify the suppliers who sold Canada the masks?**

We are working closely with our suppliers to get safe, effective equipment and supplies into the hands of front-line healthcare workers.

This is a shared priority and our partners are making adjustments to ensure Canada's needs are being met. In this particular situation, we can confirm our supplier will replace masks that do not meet specifications at no cost to Canada, unless there is a need for their non-medical use.