

## Lockington, Elliott (SPAC/PSPC)

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**From:** Laycock, Tristan (SPAC/PSPC)  
**Sent:** April 29, 2020 8:28 AM  
**To:** Kim, Sabrina; Tojiboeva, Muna  
**Cc:** Leslie Church (SPAC/PSPC) (leslie.church@canada.ca); Elliott Lockington (SPAC/PSPC) (elliott.lockington@canada.ca); Harris, Emily (SPAC/PSPC); Cecely Roy (SPAC/PSPC) (cecely.roy@canada.ca); Chelsea Kusnick (SPAC/PSPC) (chelsea.kusnick@canada.ca)  
**Subject:** PSPC Lines - April 29, 2020

Good morning,

PSPC's lines:

### 'Racist and inflammatory': Canadians upset by Epoch Times claim China behind virus, made it as a bioweapon

- At this time of crisis, millions of Canadians of all different backgrounds are working together, many of them on the frontlines to help their fellow Canadians.
- We need to continue in our resolve to be an open, welcoming, and respectful country, and we know Canadians share that belief. We stand shoulder to shoulder with the Canadian Chinese community during this time.
- We understand the serious nature of these complaints and the Minister of Public Services and Procurement has asked her officials to look into this matter further.

#### ***If-pressed:***

- Canada Post has a legal obligation under the Canada Post Corporation Act to accept all neighbourhood mail for delivery subject to regulations on non-mailable matter.
- Decisions made by Canada Post to deliver or refuse delivery of neighborhood mail are subject to the Canadian Charter of Right and Freedoms.

### Don't sacrifice official languages during times of crisis (HILL TIMES) 2020-04-29

- The health and safety of Canadians is our top priority.
- Canada has two official languages at all times, and this all the more important during the exceptional situation we are currently experiencing.
- Citizens expect their federal government to communicate parliamentary procedures with them in both official languages - and to have access to information in the official language of their choice.
- The Translation Bureau is committed to supporting its employees and has implemented a number of safety measures to ensure their health and safety while continuing to provide translation and interpretation services.
- The Translation Bureau's operations have been altered to respond to Parliamentary needs, especially for committee meetings via teleconference or videoconference and the virtual return of Parliament.

#### ***If-pressed:***

- We hear these concerns, and we will continue to adapt our approach during this unprecedented situation to protect the health and safety of employees while delivering the services Canadians and Parliamentarians rely on.

**Tristan Laycock**

Legislative Assistant and Issues Manager | Adjoint législatif et coordonnateur d'enjeux

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