

## Lockington, Elliott (SPAC/PSPC)

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**From:** Taipalus, Madison (SPAC/PSPC)  
**Sent:** March 31, 2020 5:28 PM  
**To:** Parmar, Dovejot (SPAC/PSPC)  
**Subject:** FW: Following up production of PPE- hospital gowns

A gown manufacturer in Toronto following up. It is in the ISI tab of the google procurement tracker. I understand that she needs to be coordinating with Bains' office tho.

Madison

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**From:** Ann-May Cheng [mailto:tamainc88@gmail.com]  
**Sent:** March 31, 2020 12:36  
**To:** IRAP.COVID19 / COVID19.PARI (NRC/CNRC) <IRAP.COVID19-COVID19.PARI@nrc-cnrc.gc.ca>  
**Cc:** Logan, Tim (IC) <tim.logan@canada.ca>; Taipalus, Madison (SPAC/PSPC) <madison.taipalus@canada.ca>; Berens, Kathy (IC) <kathy.berens@canada.ca>; Eberlee, Sam (IC) <sam.eberlee@canada.ca>  
**Subject:** Re: Following up production of PPE- hospital gowns

Hi Trish,

Hope all is well.  
Nice to meet you.

I have cc the following staff that has contacted me from the Government exception Madison.  
I had reached out to Madison based on a referral that she may be able to help.

Can you kindly advice which dept, or whom I should be contacting directly?  
Its been 2 weeks now and every week, I was told someone will contact me? I totally understand everyone is extremely busy, but I feel this is urgent to get PPE to the hospitals ASAP.  
Why have we not heard back for approval to produce for the government yet?

I am ready to start production as we can obtain the fabrics and patterns to produce hospital gowns immediately.  
We have been in business for 26 years, with all experience staff, from cutters to seamstresses to pressers.  
Located in Toronto in a 12000. sq. ft. facility. We can ship within 1/2 an hour to all local hospitals.

One of my customer based in Montreal, just called and ask us to make gowns too, but its kind of redundant for them to ship us the fabric, we cut and make the gowns in our facility in Toronto, than ship it back to Montreal for them to turn around and ship it back to Toronto??

We could be producing for local hospitals and get at least 1000 gowns out there in one week.

Feeling very frustrated as I keep hearing, someone will reach out to me next week.  
Please, hopefully you can direct us to the correct person so we don't have to waste so much time.

Looking forward for your reply soonest.  
Thank you

*Sincerely,*  
Ann-May Cheng  
**President**

**TAMA Designs Inc.**

23 Jenet Avenue  
Toronto, Ontario  
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M6H 1R5

Tel: (416) 504-7326  
Fax: (416) 504-7321  
Email: [tamainc88@gmail.com](mailto:tamainc88@gmail.com)

On Mar 30, 2020, at 2:39 PM, IRAP.COVID19 / COVID19.PARI (NRC/CNRC) <[IRAP.COVID19-COVID19.PARI@nrc-cnrc.gc.ca](mailto:IRAP.COVID19-COVID19.PARI@nrc-cnrc.gc.ca)> wrote:

Hi again Ann-May – please also have a look at the following website for additional resources including the wage subsidy program announced this afternoon:

<https://www.canada.ca/en/department-finance/economic-response-plan/covid19-businesses.html>

Thank you again and I hope this link will be helpful.

Trish

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**From:** Ann-May Cheng [<mailto:tamainc88@gmail.com>]  
**Sent:** March 30, 2020 2:35 PM  
**To:** IRAP.COVID19 / COVID19.PARI (NRC/CNRC) <[IRAP.COVID19-COVID19.PARI@nrc-cnrc.gc.ca](mailto:IRAP.COVID19-COVID19.PARI@nrc-cnrc.gc.ca)>  
**Subject:** Re: Follow up from NRC-IRAP

Hi Trish  
Thank you for your reply.  
Hopefully, sooner than later:)  
Lots of frontliners are calling for help:(

Thank you

*Sincerely,*  
Ann-May Cheng  
**President**

**TAMA Designs Inc.**

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Tel: (416) 504-7326  
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On Mar 30, 2020, at 1:59 PM, IRAP.COVID19 / COVID19.PARI (NRC/CNRC)  
<[IRAP.COVID19-COVID19.PARI@nrc-cnrc.gc.ca](mailto:IRAP.COVID19-COVID19.PARI@nrc-cnrc.gc.ca)> wrote:

Hello Ann-May– my name is Trish Barrow and I am a Client Engagement Advisor with NRC-IRAP.

I wanted to follow up on your recent call into our Contact Centre. My apologies for the delayed response.

Please be advised that your information has been added to our Triage List. A Triage Team member will be contacting you this week to discuss further.

On behalf of NRC-IRAP, we thank you very much for your support in these challenging times.

Stay safe and healthy.