

Lockington, Elliott (SPAC/PSPC)

From: Media <media@tpsgc-pwgsc.gc.ca>
Sent: April 24, 2020 12:19 PM
To: Reza, Arianne (Ext.); Michael Mills
Cc: Angela Intranuovo; Bryan Blom; Carole Charette; Caroline Audette; Lord, David (Ext.); Elizabeth Lindsay; Christensen, Esther (Ext.); Boulay, Francois (Ext.); Geneviève Côté; James Stott; Jean-François Létourneau; Jeff Van Zyl; Jody Wood; Judith Rorai; Julie Hahn; Karim Adam; Maria Cama; Marie-Christine Lalonde; Marie-Claude Hurens; Media; Medias Sociaux / Social Media (TPSGC/PWGSC); Melissa Pacheco; Me'Shel Gulliver Bélanger; Mia Arruda; Nathalie Larocque; Nicholas Dorion; Pamela Eades; Renee Stephen; Rosemary Kinnis; Sara Lacasse; Sarah Moreau-Bélanger; Selma Mesri; Sonia Harvey; Usman Chaudhry; Amanda Semaan; Annie Scalis; Crystal Allan; Edith Dauphinais; Nathalie Bétoté Akwa; Nicolas Boucher; PA DGA Bureau SMA / AP PB ADM Office (TPSGC/PWGSC); Vanessa Audette
Subject: Media Heads-Up / Tier 1 - Follow-up - COVID-19 - Unusable masks from China / The Globe and Mail

The following media request has been identified as **Tier 1**.

Communications sector will work with your group to develop the first draft response. New information not previously approved should be identified in purple.

Highest level of approval: MO
Program ADM approved response: April-24-20 at 14:00

Media heads-up

The Globe and Mail

Chase, Steven (The Globe and Mail)

Date call received: April-24-20 at 12:08

Deadline: April-24-20 at 16:00

Tier 1 - Follow-up - COVID-19 - Unusable masks from China

CONTEXT (for your information):

The reporter is following up on his story about 1 million masks from China that failed to meet standards and could not be sent out to provinces, and financial actions that could be taken by the government.

Reference :

<https://www.theglobeandmail.com/canada/article-canada-says-one-million-face-masks-from-china-failed-to-meet-proper/>

VALUE STATEMENT:

QUESTIONS / RESPONSES:

Q1. Can you identify the names of the companies that provided the KN95 masks that were found not to meet specifications?

Sent to the reporter on April 24, at 11:15

Q1. Is the Canadian government trying to get a refund for these substandard masks?

Q2. Are they making any effort to get their money back?

Q3. Could you identify the suppliers who sold Canada the masks?

We are working closely with our suppliers to get safe, effective equipment and supplies into the hands of front-line healthcare workers.

This is a shared priority and our partners are making adjustments to ensure Canada's needs are being met. In this particular situation, we can confirm our supplier will replace masks that do not meet specifications at no cost to Canada, unless there is a need for their non-medical use.