

Lockington, Elliott (SPAC/PSPC)

From: Laycock, Tristan (SPAC/PSPC)
Sent: April 26, 2020 1:40 PM
To: Pierre-Yves.Bourque@international.gc.ca
Subject: Re: PSPC Lines - Apr 21 - Contaminated Swabs, Empty Cargo Flight

I've changed them a bit and added an if-presses based on new info:

- Our priority is making sure we get safe, effective equipment and supplies into the hands of front-line healthcare workers.

We are working with established suppliers and distributors, as well as quality assurance experts, and we have strong processes in place to help ensure that the supplies we receive meet all necessary standards.

In addition, PHAC has robust testing measures in place, and they are in place for the very purpose of ensuring quality control of these essential products before they go out to provinces and territories.

We must make sure that the equipment that our frontline workers rely on is high quality, so they can stay safe, and keep us safe too.

If-pressed (Remedial Action):

We have encountered situations where supplies were found to be substandard, and we have acted quickly to address these issues, and to ensure that replacement supplies are rolled out where they were needed most.

If-pressed (Faulty N95 compensation)

- In this particular situation, we can confirm our supplier will replace masks that do not meet specifications at no cost to Canada, unless there is a need for their non-medical use.

Sent from my iPhone

On Apr 26, 2020, at 12:53, "Pierre-Yves.Bourque@international.gc.ca" <Pierre-Yves.Bourque@international.gc.ca> wrote:

Hi Tristan,

I was just wondering if these lines on PPE have changed or they are still accurate? Thanks!

From: Laycock, Tristan (SPAC/PSPC) <tristan.laycock@canada.ca>
Sent: April 21, 2020 8:14 AM
To: Kim, Sabrina <Sabrina.Kim@pmo-cpm.gc.ca>; Tojiboeva, Muna <Muna.Tojiboeva@pmo-cpm.gc.ca>
Cc: Church, Leslie (SPAC/PSPC) <leslie.church@canada.ca>; Harris, Emily (SPAC/PSPC) <emily.harris@canada.ca>; Lockington, Elliott (SPAC/PSPC) <elliott.lockington@canada.ca>; Roy, Cecely (SPAC/PSPC) <cecely.roy@canada.ca>; Kusnick, Chelsea (SPAC/PSPC) <chelsea.kusnick@canada.ca>
Subject: PSPC Lines - Apr 21 - Contaminated Swabs, Empty Cargo Flight

Good morning,

See below:

Recall of Chinese swabs (Le Devoir) 2020-04-21

- We are working with established suppliers and distributors, as well as quality assurance experts, and we have strong processes in place to help ensure that the supplies we receive meet all necessary standards.
- In addition, PHAC has robust testing measures in place, and they are in place for the very purpose of ensuring quality control of these essential products before they go out to provinces and territories.
- We must make sure that the equipment that our frontline workers rely on is high quality, so they can stay safe, and keep us safe too.

If-pressed:

- We have encountered situations where supplies were found to be substandard, and we have acted quickly to address these issues, and to ensure that replacement supplies are rolled out where they were needed most.

FR:

- Nous travaillons avec des fournisseurs et des distributeurs établis, ainsi qu'avec des experts en assurance de la qualité, et nous avons des processus solides en place pour que les fournitures que nous recevons répondent à toutes les normes nécessaires.
- De plus, l'Agence de la santé publique du Canada a des mesures fermes en place dont l'objectif même est d'assurer le contrôle de la qualité de ces produits essentiels avant qu'ils soient distribués aux provinces et aux territoires.
- Nous devons nous assurer que l'équipement sur lequel se fient les travailleurs de première ligne est de grande qualité pour qu'ils puissent rester en sécurité et nous protéger.

Si l'on insiste

- Nous avons constaté des situations où les fournitures reçues étaient de qualité inférieure, et nous avons agi rapidement pour régler les problèmes et nous assurer que des fournitures de remplacement soient déployées là où elles étaient le plus nécessaires.

Trudeau promises stockpile policies will be overhauled to prevent further waste (Mia Rabson, CBC) 2020-04-21 *Mentions empty cargo flight

- We are operating in a highly competitive global environment, and international logistics are challenging.
- We are working closely with our partners around the world, including embassies, as well as with on the ground logistics expertise in the private sector to get these supplies into the hands of health care workers on the front lines of this crisis.
- We are taking a two-pronged approach by ensuring that Canada has diversified sources of supply, while at the same time directly supporting Canadian industry to scale-up and re-tool to build domestic capacity.
- Our goal is to be over prepared and we are ordering supplies in anticipation of future needs, to ensure they are available for provinces, territories, frontline health workers and Canadians.

If-pressed (Empty Flight):

- Four flights arrived safely in Canada from China over the weekend carrying medical supplies like N95 masks, protective coveralls, and orders for other jurisdictions, including Quebec and the Red Cross.
- However, one federally chartered cargo flight returned without its intended shipment on board.

- This occurred due to on the ground congestion resulting in the intended cargo being unable to get to the plane before its required takeoff time.
- Steps are being taken to ensure that this does not occur moving forward.

FR (partial):

- Nous évoluons dans un contexte mondial hautement compétitif, et la logistique internationale pose son lot de défis.
- Nous collaborons étroitement avec nos partenaires dans le monde entier, dont les ambassades, ainsi que les spécialistes de la logistique du secteur privé qui se trouvent sur le terrain, afin d'acheminer ces fournitures vers les travailleurs de la santé aux premières lignes de cette crise.
- Nous avons adopté une approche à deux volets : nous veillons à ce que le Canada dispose de sources d'approvisionnement diversifiées, tout en aidant directement les entreprises canadiennes à développer et à réoutiller leur chaîne de production afin d'accroître la capacité nationale.
- Nous voulons ainsi être prêts à toute éventualité. Nous commandons des fournitures afin de les mettre à la disposition des provinces, des territoires, des travailleurs de la santé de première ligne, des Canadiens et des Canadiennes, en prévision de leurs besoins futurs.

Tristan Laycock

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