McKenna, Neil

From:

Kim. Sabrina

Sent:

Monday, April 20, 2020 7:18 PM

To:

Harris, Emily (SPAC/PSPC)

Cc:

Stickney, Matt; Nathoo, Farees; Lawrence, Alex; Roy, Cecely (SPAC/PSPC); Zimmerman,

Shannon; Wellstead, Alex; Vaillancourt, Ann-Clara; Laycock, Tristan (SPAC/PSPC);

Cuplinskas, Katherine; Khalil, Samantha

Subject:

Re: Planes flag

Good for issues! Thanks Emily

Sabrina Kim Issues Advisor Office of the Prime Minister 613-795-7803

On Apr 20, 2020, at 6:49 PM, Harris, Emily (SPAC/PSPC) < emily.harris@canada.ca > wrote:

Thanks Matt. Confirming that we are hitting send on the last version shortly.

Emily

Sent from my iPhone

On Apr 20, 2020, at 6:48 PM, Stickney, Matt < Matt. Stickney@pmo-cpm.gc.ca > wrote:

Let's not overcomplicate this.

Stick to the facts: we had multiple flights over the weekend bring in millions of items. There was an issue with congestion at Shanghai Airport and pilot hours, we are working with our teams on the ground to mitigate this in the future.

It's a complicated environment and we will get what we need for frontline workers.

From: Nathoo, Farees < Farees. Nathoo@dpmo-cvpm.gc.ca >

Sent: Monday, April 20, 2020 6:45 PM

To: Harris, Emily (SPAC/PSPC) < emily.harris@canada.ca; Lawrence, Alex

<Alex.Lawrence@dpmo-cvpm.gc.ca>

Cc: Kim, Sabrina < Sabrina.Kim@pmo-cpm.gc.ca >; Roy, Cecely (SPAC/PSPC)

<cecely.roy@canada.ca>; Zimmerman, Shannon <Shannon.Zimmerman@dpmo-</pre>

cvpm.gc.ca>; Stickney, Matt <Matt.Stickney@pmo-cpm.gc.ca>; Wellstead, Alex

<<u>Alex.Wellstead@pmo-cpm.gc.ca</u>>; Vaillancourt, Ann-Clara <<u>Ann-</u>

Clara.Vaillancourt@pmo-cpm.gc.ca>; Laycock, Tristan (SPAC/PSPC)

<tristan.laycock@canada.ca>; Cuplinskas, Katherine < Katherine.Cuplinskas@dpmo-

cvpm.gc.ca>; Khalil, Samantha <<u>Samantha.Khalil@pmo-cpm.gc.ca></u>

Subject: RE: Planes flag

Given what we are hearing on this procurement call, are we able to say that other countries are grappling with the congestion issue and its impact on outbound flights?

From: Harris, Emily (SPAC/PSPC) < emily.harris@canada.ca>

Sent: Monday, April 20, 2020 6:35 PM

To: Lawrence, Alex < Alex.Lawrence@dpmo-cvpm.gc.ca>

Cc: Kim, Sabrina <<u>Sabrina.Kim@pmo-cpm.gc.ca</u>>; Roy, Cecely (SPAC/PSPC)

<<u>cecely.roy@canada.ca</u>>; Zimmerman, Shannon <<u>Shannon.Zimmerman@dpmo-</u>

cvpm.gc.ca>; Stickney, Matt < Matt.Stickney@pmo-cpm.gc.ca>; Wellstead, Alex

<<u>Alex.Wellstead@pmo-cpm.gc.ca</u>>; Vaillancourt, Ann-Clara <<u>Ann-</u>

<u>Clara.Vaillancourt@pmo-cpm.gc.ca</u>>; Laycock, Tristan (SPAC/PSPC)

<<u>tristan.laycock@canada.ca</u>>; Nathoo, Farees <<u>Farees.Nathoo@dpmo-cvpm.gc.ca</u>>;

Cuplinskas, Katherine < Khalil, Samantha

<<u>Samantha.Khalil@pmo-cpm.gc.ca</u>>

Subject: Re: Planes flag

Revised below. Any further flags? We will be hitting send at 6:45 if we don't hear.

Thanks, Emily

We are taking an aggressive procurement approach to secure the life-saving equipment and supplies that Canada needs from a diverse range of suppliers both internationally and here at home, while recognizing the risks posed by fragile supply chains, the fluidity of the current situation around the world and high global demand.

We can confirm that four flights arrived safely in Canada from China over the weekend carrying medical supplies like N95 masks, protective coveralls as well as orders for other jurisdictions, including Quebec and the Red Cross.

In addition to this, one federally chartered cargo flight returned from China to Canada over the weekend without its intended shipment on board. This occurred due to on the ground congestion caused by a significant surge in cargo flights out of terminals at the Shanghai Airport. As a result, the intended cargo was unable to get to the plane before its required takeoff time.

We are closely monitoring this issue and continue to work closely with officials in China, including Ambassador Barton and other diplomatic staff to navigate the current, complex supply chain environment.

Steps are being taken to ensure that this does not occur moving forward.

Our government will continue to work tirelessly to ensure that we

have the supplies to meet both Canada's short and long term needs.

Sent from my iPhone

On Apr 20, 2020, at 6:25 PM, Lawrence, Alex <<u>Alex.Lawrence@dpmocvpm.gc.ca</u>> wrote:

Do you think this line could be revised so it provides some clarity (and doesn't introduce more questions)?

"This occurred due to a confluence of circumstances including a significant surge in cargo flights out of terminals at the Shanghai Airport."

Perhaps:

This occurred due to on the ground congestion and an inability to get our equipment to the plane before required take off. There are understandably limits on flight crews and takeoff times at major airports.

Just a thought so the story doesn't drag.

Alex Lawrence

Directeur des communications | Director of Communications Cabinet de la vice-première ministre | Office of the Deputy Prime Minister

Alex.Lawrence@dpmo-

cvpm.gc.ca<mailto:Alex.Lawrence@dpmo-cvpm.gc.ca>

On Apr 20, 2020, at 6:08 PM, Harris, Emily (SPAC/PSPC) < emily.harris@canada.ca> wrote:

I'm happy to have those chats on background about the clearance times for planes to be on the ground etc.

I've made an adjustment below.

Flagging that we now have requests from Steve Chase, Glen McGregor and Tonda MacCharles as well.

Would appreciate a speedy approval by 6:30 to ensure we make the news & copy for tomorrow.

Thanks, Emily Sent from my iPhone

On Apr 20, 2020, at 6:00 PM, Kim, Sabrina < Sabrina.Kim@pmo-cpm.gc.ca < mailto:Sabrina.Kim@pmo-cpm.gc.ca >> wrote:

Hi-I wonder if we can just be more honest in the response and explain to Mia that planes can't hangout at the airport in China for hours & days on end, and that since there was a 40+ hour wait time at the airport, our supplies couldn't get unloaded in time.

Could say that we're closely monitoring the congestion issue & considering alternative options & that we're working closely with officials in China, including Ambassador Barton and other diplomatic staff to navigate the current, complex supply chain environment.

Could also include the line your Minister said earlier about how we're monitoring & strengthening our supply chain from the source all the way to distribution.

From: Roy, Cecely (SPAC/PSPC)

<<u>cecely.roy@canada.ca</u><<u>mailto:cecely.roy@canada.ca</u>>>

Sent: Monday, April 20, 2020 5:32 PM

To: Zimmerman, Shannon < Shannon.Zimmerman@dpmo-

cvpm.gc.ca<mailto:Shannon.Zimmerman@dpmo-cvpm.gc.ca>>

Cc: Stickney, Matt < Matt. Stickney@pmo-

cpm.gc.ca < mailto: Matt. Stickney@pmo-cpm.gc.ca >>; Kim,

Sabrina <Sabrina.Kim@pmo-

cpm.gc.ca<mailto:Sabrina.Kim@pmo-cpm.gc.ca>>; Harris, Emily (SPAC/PSPC)

<<u>emily.harris@canada.ca</u><<u>mailto:emily.harris@canada.ca</u>>>;

Wellstead, Alex < Alex. Wellstead@pmo-

cpm.gc.ca<mailto:Alex.Wellstead@pmo-cpm.gc.ca>>;

Vaillancourt, Ann-Clara < Ann-Clara. Vaillancourt@pmo-

cpm.gc.ca<mailto:Ann-Clara.Vaillancourt@pmo-cpm.gc.ca>>;

Laycock, Tristan (SPAC/PSPC)

<tristan.laycock@canada.ca<mailto:tristan.laycock@canada.ca>>;

Lawrence, Alex < Alex. Lawrence @dpmo-

cvpm.gc.ca<mailto:Alex.Lawrence@dpmo-cvpm.gc.ca>>;

Nathoo, Farees < Farees. Nathoo@dpmo-

cvpm.gc.ca<mailto:Farees.Nathoo@dpmo-cvpm.gc.ca>>;

Cuplinskas, Katherine < Katherine. Cuplinskas@dpmo-

cvpm.gc.ca<mailto:Katherine.Cuplinskas@dpmo-cvpm.gc.ca>>

Subject: Re: Planes flag

Adding draft response here, please see below.

We have included confirmation on the one plane and have clarified successful landing of 4 others in the same time period, as this is information that in some shape or form is clearly already out there, and does correspond with the ground work that has been laid over the past weeks on global supply chain fragility.

//

We are taking an aggressive procurement approach to secure the life-saving equipment and supplies that Canada needs from a diverse range of suppliers both internationally and here at home, while recognizing the risks posed by fragile supply chains, the fluidity of the current situation around the world and high global demand.

We can confirm that four flights arrived safely in Canada from China over the weekend carrying medical supplies like N95 masks, protective coveralls as well as orders for other jurisdictions, including Quebec and the Red Cross.

In addition to this, one federally chartered cargo flight returned from China to Canada over the weekend without its intended shipment on board. This occurred due to a confluence of circumstances including a significant surge in cargo flights out of terminals at the Shanghai Airport.

We are closely monitoring this issue and continue to work closely with officials in China, including Ambassador Barton and other diplomatic staff to navigate the current, complex supply chain environment.

Steps are being taken to ensure that this does not occur moving forward.

Our government will continue to work tirelessly to ensure that we have the supplies to meet both Canada's short and long term needs.

Thanks.

Cecely Roy
Press Secretary | Attachée de presse
Office of the Minister of Public Services and Procurement | Bureau
de la ministre des Services publics et de l'Approvisionnement
(343) 549-7293

On Apr 20, 2020, at 5:13 PM, Zimmerman, Shannon <<u>Shannon.Zimmerman@dpmo-cvpm.gc.ca</u><<u>mailto:Shannon.Zimmerman@dpmo-cvpm.gc.ca</u>>> wrote:
Adding on my side.

I also think on background we should just explain why planes can't just sit around and wait (capacity of airport, crew, etc). This really feeds in to the Wild West story fife ran.

Sent from my iPhone

On Apr 20, 2020, at 5:00 PM, Stickney, Matt < Matt.Stickney@pmo-cpm.gc.ca wrote:

Remember that Mia was the hill reporter for the Winnipeg free press forever. So she'll get that angle.

Sent from my iPhone

On Apr 20, 2020, at 4:40 PM, Kim, Sabrina < Sabrina.Kim@pmo-cpm.gc.ca < mailto:Sabrina.Kim@pmo-cpm.gc.ca >> wrote:

Thanks. Adding. Do you have her first story? I don't see it anywhere!

I assume we can just use the standard response that says this is the Wild West, we're working hard on building, strengthening and diversifying our supply chain, including by ratcheting up our domestic capacity?

Sabrina Kim Issues Advisor Office of the Prime Minister 613-795-7803

On Apr 20, 2020, at 4:38 PM, Harris, Emily (SPAC/PSPC) < emily.harris@canada.ca> wrote:

First media request received from Mia Rabson, CP- working on a response:

Wondering if you can confirm or explain if the question Andrew Scheer asked in QP today is correct. He said three Canadian planes that were sent to China to pick up medical supplies returned empty yesterday.

Did that happen?

What other details can you give me about it?

Working on an ASAP deadline. First version of the story based on QP is about to be published.