

Lockington, Elliott (SPAC/PSPC)

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Sent: March 20, 2020 5:52 PM
To: Anand, Anita - Personal
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Subject: Canada Post Update - March 20th, 2020
Attachments: Notes - Call with Canada Post - March 20 2020.docx

Hi Minister,

Here is today's update from our daily call with officials at Canada Post. Things to note include:

1. Postal services continue to operate across the country. Neighborhood mail (i.e. flyers and direct mail advertising) is down by about 33% across the country due mainly to cancellations of paid mail campaigns, and processing of letter-mail is down about by 20% (this is demand driven, not capacity driven). Processing of parcels is up by about 18%, when compared with last week due to increased demand.
2. There are now approximately 835 CPC employees in self-quarantine. Another 300 or so employees are off work for other reasons, such as parental leave or medical leave for other non-COVID-19 related issues.
 - a. There is now 1 confirmed case of COVID-19 among Canada Post employees – the employee in question is from Calgary and is self-quarantined.
 - b. The absentee rate amongst workers is rising – CPC's attendance rate amongst employees today was at 71% – it is usually at about 75%.
3. Canada Post has decided to send its employees over the age of 70 home in the province of Quebec, which is in line with the provincial government's request. This impacts about 50 CPC employees. So far this has not had a major impact on operations, but could pose a challenge for rural post offices moving forward.

Thanks,
Neil

Neil McKenna

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